

GRI Content Index

Statement of used : Bangkok Chain Hospital Public Company Limited has reported the information cited in this GRI content index for the period from 1st January 2023 to 31st December 2023 with reference to the GRI Standards.

GRI 1 used : GRI 1: Foundation 2021

Applicable GRI Sector Standard(s): -

GRI Standard	Disclosure	Page number(s), URLs/ or direct answers	Remark
General Disclosures			
GRI 2: General Disclosures 2021	2-1 Organizational details	SR 8	
	2-2 Entities included in the organization's sustainability reporting	SR 16,17	
	2-3 Reporting period, frequency, and contact point	SR 16,189	
	2-7 Employees	SR 120,167	
	2-8 Workers who are not employees	SR 120,167	
	2-9 Governance structure and composition	SR 44,162	
	2-10 Nomination and selection of the highest governance body	SR 51	
	2-11 Chair of the highest governance body	SR 44,162	
	2-12 Role of the highest governance body in overseeing the management of impacts	SR 44,162	
	2-13 Delegation of responsibility for managing impacts	SR 51,163,164	
	2-15 Conflicts of interest	SR 60	
	2-16 Communication of critical concerns	SR 61	



GRI Standard	Disclosure	Page number(s), URLs/ or direct answers	Remark
	2-17 Collective knowledge of the highest governance body	SR 53	
	2-18 Evaluation of the performance of the highest governance body	SR 56	
	2-19 Remuneration policies	SR 57,165	
	2-20 Process to determine remuneration	SR 57,165	
	2-23 Policy commitments	SR 8,19,45	
	2-25 Processes to remediate negative impacts	SR 61	
	2-26 Mechanisms for seeking advice and raising concerns	SR 45	
	2-27 Compliance with laws and regulations	SR 172	
	2-29 Approach to stakeholder engagement	SR 26	
Material Topics			
GRI 3:	3-1 Process to determine material topics	SR 16,17,26,189	
Material Topics 2021	3-2 List of material topics	SR 27	
	3-3 Management of material topics	SR 16, 66, 71, 74, 80, 82, 84, 99, 102, 105, 111, 114, 116, 121, 130, 134, 135, 142, 151, 155	
GRI 201: Economic Performance 2016			
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	SR 162	
GRI 204: Procurement Practices 2016			
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	SR 162	

GRI Standard	Disclosure	Page number(s), URLs/ or direct answers	Remark
GRI 205: Anti-corruption 2016			
GRI 205: Anti-corruption 2016	205-1 Operations assessed for risks related to corruption	SR 58,166	
	205-2 Communication and training about anti-corruption policies and procedures	SR 58,166	
	205-3 Confirmed incidents of corruption and actions taken	SR 58,166	
GRI 206: Anti-competitive Behavior 2016			
GRI 206: Anti-competitive Behavior 2016	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	SR 166	
GRI 302: Energy 2016			
GRI 302: Energy 2016	302-1 Energy consumption within the organization	SR 100, 102, 104, 172	
	302-2 Energy consumption outside of the organization	SR 172	
	301-3 Reclaimed products and their packaging materials	SR 100, 102, 104, 172	
GRI 303: Water and Effluents 2018			
GRI 303: Water and Effluents 2018	303-1 Interactions with water as a shared resource	SR 111,173	
	303-2 Management of water discharge-related impacts	SR 111	
	303-3 Water withdrawal	SR 111,113,114,175	
	303-4 Water discharge	SR 111,175	
	303-5 Water consumption	SR 175	



GRI Standard	Disclosure	Page number(s), URLs/ or direct answers	Remark
GRI 305: Emissions 2016			
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	SR 104,173	
	305-2 Energy indirect (Scope 2) GHG emissions	SR 104,173	
GRI 306: Waste 2020			
GRI 306: Waste 2020	306-2 Management of significant waste-related impacts	SR 116	
GRI 308: Supplier Environmental Assessment 2016			
GRI 308: Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using	SR 75	
GRI 401: Employment 2016			
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	SR 124,170,171	
	401-3 Parental leave	SR 125	
GRI 402: Labor/Management Relations 2016			
GRI 402: Labor/ Management Relations 2016	402-1 Minimum notice periods regarding operational	SR 171	

GRI Standard	Disclosure	Page number(s), URLs/ or direct answers	Remark
GRI 403: Occupational Health and Safety 2018			
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	SR 152	
	403-2 Hazard identification, risk assessment, and incident investigation	SR 153	
	403-3 Occupational health services	SR 155	
	403-4 Worker participation, consultation, and communication on occupational health and safety	SR 151	
	403-5 Worker training on occupational health and safety	SR 151,155	
	403-6 Promotion of worker health	SR 155	
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	SR 155	
	403-9 Work-related injuries	SR 34,152,172	
	403-10 Work-related ill health	SR 34,152,172	

GRI Standard	Disclosure	Page number(s), URLs/ or direct answers	Remark
GRI 404: Training and Education 2016			
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	SR 169	
	404-2 Programs for upgrading employee skills and transition assistance programs	SR 171	
	404-3 Percentage of employees receiving regular performance and career development reviews	SR 170	
GRI 405: Diversity and Equal Opportunity 2016			
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	SR 167	
GRI 406: Non-discrimination 2016			
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	SR 134,172	
GRI 409: Forced or Compulsory Labor 2016			
GRI 409: Forced or Compulsory Labor 2016	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	SR 132	
GRI 414: Supplier Social Assessment 2016			
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	SR 75	
GRI 416: Customer Health and Safety 2016			
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	SR 40	