

## Statistics Economic Dimension

### Statistics Economic Dimension

#### Economic Performance

| GRI              | Performance Data                                 | Unit         | 2022     | 2023     | 2024     |
|------------------|--|--------------|----------|----------|----------|
| 201-1            | <b>Direct Economic Value Generated</b>           |              |          |          |          |
|                  | Sale Revenue                                     | Million Baht | 18,910.3 | 11,829.9 | 11,832.4 |
|                  | Net Profit                                       | Million Baht | 3,038.9  | 1,406.4  | 1,282.4  |
|                  | EBITDA   | Million Baht | 5,142.5  | 2,903.4  | 2,708.7  |
|                  | <b>Economic Value Distributed</b>                |              |          |          |          |
|                  | Employee wages and benefits                      | Million Baht | 2,310.0  | 2,288.8  | 2,395.6  |
|                  | Operating Cost                                   | Million Baht | 12,771.6 | 8,115.5  | 8,526.9  |
|                  | Payments to government: Gross taxes              | Million Baht | 888.3    | 404.6    | 346.2    |
| Dividend payment | Million Baht                                     | 1,995.0      | 872.8    | 997.5    |          |
| 204-1            | <b>Proportion of spending on local suppliers</b> |              |          |          |          |
|                  | Proportion of spending on local suppliers        | Percent      | 100.0    | 100.0    | 100.0    |
|                  | Spending on suppliers from all suppliers         | Million Baht | 3,064.3  | 1,770.1  | 1,842.7  |
|                  | Spending on suppliers from local suppliers       | Million Baht | 3,064.3  | 1,770.1  | 1,842.7  |

Note: NA = Not Available

#### Board of Directors<sup>57</sup>

BCH's Board of Directors is composed of 12 members, namely the chairman, 7 committee members, and 4 independent committee members, as follows:

| No. | Name  | Board Position                    | Shareholding in BCH and subsidiaries | Tenure of the board |
|-----|---|-----------------------------------|--------------------------------------|---------------------|
| 1   | Asst. Prof. Dr. Somporn Harnphanich, M.D. <sup>1/</sup> | Chairman of the Board of Director | committee                            | -                   |
| 2   | Prof. Dr. Chalerm Harnphanich, M.D. <sup>1/</sup>       | Director                          | 32.63                                | -                   |
| 3   | Ms. Pornluck Harnphanich, M.D. <sup>1/</sup>            | Director                          | 3.59                                 | -                   |
| 4   | Mr. Kantaporn Hamphanich <sup>1/</sup>                  | Director                          | 3.59                                 | -                   |
| 5   | Ms. Pomsuda Harnphanich, C.P.S. <sup>1/</sup>           | Director                          | 3.59                                 | -                   |
| 6   | Mr. Phinij Hamphanich <sup>1/</sup>                     | Director                          | -                                    | 1                   |

<sup>57</sup> GRI 2-9, GRI 2-11, GRI 2-12



| No. | Name  | Board Position                                       | Shareholding in BCH and subsidiaries | Tenure of the board |
|-----|---|--|--------------------------------------|---------------------|
| 7   | Mr. Voravee Kiatiniyomsak <sup>1/</sup>                   | Director   | -                                    | -                   |
| 8   | Mr. Surapant Taweewikayakarn, M.D. <sup>1/</sup>          | Director   | -                                    | -                   |
| 9   | Assoc. Prof. Virach Aphimeteetamrong, Ph.D. <sup>2/</sup> | Independent Director/<br>Chairman of Audit Committee | -                                    | 4                   |
| 10  | Mr. Siripong Sombutsiri <sup>2/</sup>                     | Independent Director/<br>Audit Committee             | -                                    | 3                   |
| 11  | Prof. Piphob Veraphong <sup>2/</sup>                      | Independent Director/<br>Audit Committee             | -                                    | 2                   |
| 12  | Mr. Thawat Suntrajarn, M.D. <sup>2/</sup>                 | Independent Director                                 | -                                    | -                   |

Note: <sup>1/</sup> Executive Director

<sup>2/</sup> Non-executive director

## Board Meetings<sup>58</sup>

In 2024, BCH held 6 Board Meetings to supervise the company's strict compliance with laws and regulations. 100 percent of the BCH's directors attended the Board of Directors' meeting as follows:

| Year  | 2024         |        |        |        |        |        | Total number of meetings (Times/year) |        |
|---|--------------|--------|--------|--------|--------|--------|---------------------------------------|--------|
|   | Times        | 1      | 2      | 3      | 4      | 5      |                                       | 6      |
|   | Meeting Date | 19 Jan | 29 Feb | 24 Apr | 15 May | 14 Aug |                                       | 13 Nov |
| Asst. Prof. Dr. Somporn Harnphanich, M.D.   | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Prof. Dr. Chalerm Harnphanich, M.D.         | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Ms. Pornluck Harnphanich, M.D.              | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Mr. Kantaporn Harnphanich                   | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Ms. Pornsuda Harnphanich, C.P.S.            | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Mr. Phinij Harnphanich                      | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Mr. Voravee Kiatiniyomsak                   | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Mr. Surapant Taweewikayakarn, M.D.          | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Assoc. Prof. Virach Aphimeteetamrong, Ph.D. | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Mr. Siripong Sombutsiri                     | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Prof. Piphob Veraphong                      | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |
| Mr. Thawat Suntrajarn, M.D.                 | ✓            | ✓      | ✓      | ✓      | ✓      | ✓      | 6                                     |        |

## Board and Sub-Committee Meeting Participation<sup>59</sup>

Directors have to participate in the Board Meeting for consideration and decision-making regarding business operations. The Board of Directors convenes at least 6 meetings and sets a meeting schedule in advance every year. At the Board and Sub-Committee Meeting, the Chairman of the Board and Sub-Committee shall provide an opportunity for each director to comment on each agenda item as follows:

| No.  | Name   | จำนวนครั้งในการเข้าประชุม/จำนวนการจัดประชุมทั้งหมด |                     |                    |  |                                       |
|--|--|--|---------------------|--------------------|--|---------------------------------------|
|  |  | Board of Director                                  | Executive Committee | Audit Committee    | Sustainability, Governance and Risk Management Committee | Nomination and Remuneration Committee |
| 1.   | Asst. Prof. Dr. Somporn Harnphanich, M.D.        | 6/6  | 4/4                 | -                  | 6/6  | -                                     |
| 2.   | Prof. Dr. Chalerm Harnphanich, M.D.              | 6/6  | 4/4                 | -                  | -  | -                                     |
| 3.   | Ms. Pornluck Harnphanich, M.D.                   | 6/6  | 4/4                 | -                  | 6/6  | -                                     |
| 4.   | Mr. Kantaporn Harnphanich                        | 6/6  | 4/4                 | -                  | -  | -                                     |
| 5.   | Ms. Pornsuda Harnphanich, C.P.S.                 | 6/6  | 4/4                 | -                  | 6/6  | 2/2                                   |
| 6.   | Mr. Phinij Harnphanich                           | 6/6  | -                   | -                  | -  | -                                     |
| 7.   | Mr. Voravee Kiatiniyomsak                        | 6/6  | 4/4                 | -                  | 6/6  | -                                     |
| 8.   | Mr. Surapant Taweewikayakarn, M.D.               | 6/6  | 4/4                 | -                  | -  | -                                     |
| 9.   | Assoc. Prof. Virach Aphimeteetamrong, Ph.D.      | 6/6  | -                   | 5/5                | -  | -                                     |
| 10.  | Mr. Siripong Sombutsiri                          | 6/6  | -                   | 5/5                | -  | 2/2                                   |
| 11.  | Prof. Piphob Veraphong                           | 6/6  | -                   | 5/5                | -  | -                                     |
| 12.  | Mr. Thawat Suntrajarn, M.D.                      | 6/6  | -                   | -                  | -  | 2/2                                   |
| 13.  | Ms. Supotjane Hahtapornsawan, M.D.               | -  | -                   | -                  | 6/6  | -                                     |
| 14.  | Mr. Dhiti Pattanakamjorn, M.D.                   | -  | 4/4                 | -                  | -  | -                                     |
| 15.  | Ms. Saifon Chaimongkol                           | -  | -                   | -                  | 6/6  | -                                     |
| 16.  | Ms. Anchalee Kengkijakarn                        | -  | -                   | -                  | 6/6  | -                                     |
| 17.  | Ms. Vimomarn Krishnakalin                        | -  | -                   | -                  | 6/6  | -                                     |
| 18.  | Ms. Thitiporn Wongchaisuriya, M.D. <sup>1/</sup> | -  | -                   | -                  | 4/4  | -                                     |
| <b>Percentage of Meeting Participation</b> |  | <b>100 Percent</b>                                 | <b>100 Percent</b>  | <b>100 Percent</b> | <b>100 Percent</b>                                       | <b>100 Percent</b>                    |

**Note:** <sup>1/</sup> Ms. Thitiporn Wongchaisuriya, M.D., was appointed as a member of the Sustainability Committee at the Board of Directors' Meeting No. 4/2024 held on May 15, 2024.

## Remuneration for the Board of Directors and Sub-Committee<sup>60</sup>

Currently, the remuneration for the Board of Directors and Sub-Committee is set at the same level as the industry standard, related to the performance of each individual, BCH's profitability, and the achievement of developing business operations to meet targets in both environmental and social aspects. The details of the remuneration for the Board of Directors and the Sub-Committee on 31 December 2024 are as follows:

| Name  | Board Position                                     | Remuneration     |                  |                   |
|---|--|------------------|------------------|-------------------|
|   |  | Compensation     | Pension          | Total             |
| Asst. Prof. Dr. Somporn Harnphanich, M.D.   | Chairman of the Board of Directors                 | 660,000          | 566,200          | 1,226,200         |
| Prof. Dr. Chalerm Harnphanich, M.D.         | Director   | 660,000          | 566,200          | 1,226,200         |
| Ms. Pornluck Harnphanich, M.D.              | Director   | 660,000          | 566,200          | 1,226,200         |
| Mr. Kantaporn Harnphanich                   | Director   | 660,000          | 566,200          | 1,226,200         |
| Mr. Phinij Harnphanich                      | Director   | 660,000          | 566,200          | 1,226,200         |
| Ms. Pornsuda Harnphanich, C.P.S.            | Director   | 660,000          | 566,200          | 1,226,200         |
| Mr. Voravee Kiatiniyomsak                   | Director   | 660,000          | 566,200          | 1,226,200         |
| Mr. Surapant Taweewikayakarn, M.D.          | Director   | 660,000          | 566,200          | 1,226,200         |
| Assoc. Prof. Virach Aphimeteetamrong, Ph.D. | Independent Director / Chairman of Audit Committee | 780,000          | 669,000          | 1,449,000         |
| Mr. Siripong Sombutsiri                     | Independent Director / Audit Committee             | 720,000          | 617,600          | 1,337,600         |
| Prof. Piphob Veraphong                      | Independent Director / Audit Committee             | 720,000          | 617,600          | 1,337,600         |
| Mr. Thawat Suntrajarn, M.D.                 | Independent Director                               | 660,000          | 566,200          | 1,226,200         |
| <b>Total</b>                                |  | <b>8,660,000</b> | <b>7,630,600</b> | <b>15,746,600</b> |

<sup>60</sup> GRI 2-19, GRI 2-20

## Anti-Corruption<sup>61</sup>

| Complaints   | Number of Complaints (Case) |      |      |
|--|-----------------------------|------|------|
|  | 2022                        | 2023 | 2024 |
| <b>Anti-Corruption Complaints</b>  |                             |      |      |
| Number of frauds of employee fraud that have been verified as true                             | 0                           | 0    | 0    |
| Number of cases in which the employee is fired for fraud                                       | 0                           | 0    | 0    |
| Number of cases involving the corruption of a business partner that have been verified as true | 0                           | 0    | 0    |
| <b>Anti-Competitive Complaints<sup>62</sup></b>  |                             |      |      |
| Number of ongoing cases  | 0                           | 0    | 0    |
| Number of cases that are completed   | 0                           | 0    | 0    |
| <b>Conflict of Interest Complaints</b>   |                             |      |      |
| Number of cases related to conflict of interest  | 0                           | 0    | 0    |
| Number of cases that are completed   | 0                           | 0    | 0    |
| <b>Complaints on Social and Community Aspect</b>   |                             |      |      |
| Number of cases that are ongoing   | 0                           | 0    | 0    |
| Number of cases that are completed   | 0                           | 0    | 0    |
| <b>Complaints on Environmental Aspect</b>  |                             |      |      |
| Number of cases that are ongoing   | 0                           | 0    | 0    |
| Number of cases that are completed   | 0                           | 0    | 0    |
| <b>Complaints on Occupational Health and Safety Aspect</b>                                     |                             |      |      |
| Number of cases that are ongoing   | 0                           | 0    | 0    |
| Number of cases that are completed   | 0                           | 0    | 0    |
| <b>Complaints on Human Rights Violations</b>   |                             |      |      |
| Number of cases that are ongoing   | 0                           | 0    | 0    |
| Number of cases that are completed   | 0                           | 0    | 0    |
| <b>Complaints on Discrimination and Harassment</b>   |                             |      |      |
| Number of cases that are ongoing   | 0                           | 0    | 0    |
| Number of cases that are completed   | 0                           | 0    | 0    |

<sup>61</sup> GRI 205-1, GRI 205-2, GRI 205-3

<sup>62</sup> GRI 206-1



## Social Dimension

### Human Capital Performance<sup>63</sup>

| Data                                    | Male       | Female       | Total        |
|---|------------|--------------|--------------|
| Total Employee (excluding physician)    | 1,202      | 5,852        | 7,054        |
| <b>Sort by employment type</b>          |            |              |              |
| <b>Full-Time employee</b>               | <b>919</b> | <b>4,670</b> | <b>5,589</b> |
| Nurses and nursing assistants           | 117        | 2,285        | 2,402        |
| Medical Operation and Support Personnel | 504        | 1,366        | 1,870        |
| Back-office Personnel                   | 298        | 1,019        | 1,317        |
| <b>Part-Time employee</b>               | <b>283</b> | <b>1,182</b> | <b>1,465</b> |
| Nurses and nursing assistants           | 65         | 651          | 716          |
| Medical Operation and Support Personnel | 173        | 448          | 621          |
| Back-office Personnel                   | 45         | 83           | 128          |

| Data                   | Male       | Female     | Total        |
|------------------------|------------|------------|--------------|
| <b>Total physician</b> | <b>921</b> | <b>937</b> | <b>1,858</b> |
| Full-time              | 191        | 187        | 378          |
| Part-time              | 730        | 750        | 1,480        |

### Employee category<sup>64,65</sup>

| Data               | Unit  | Male  | Female | Total  |
|--------------------|---|-------|--------|--------|
| Senior Management* | persons   | 33    | 6      | 39     |
|                    | % Per total employee in senior management level | 84.62 | 15.38  | 100.00 |
| <30 years old      | persons   | 0     | 0      | 0      |
|                    | % Per total employee in senior management level | 0.00  | 0.00   | 0.00   |
| 30 – 50 years old  | persons   | 5     | 1      | 6      |
|                    | % Per total employee in senior management level | 12.82 | 2.56   | 15.38  |
| > 50 years old     | persons   | 28    | 5      | 33     |
|                    | % Per total employee in senior management level | 71.80 | 12.82  | 84.62  |

<sup>63</sup> GRI 2-7, GRI 2-8

<sup>64</sup> GRI 405-1b

<sup>65</sup> The employee category data covers full-time employee

| Data                                     | Unit   | Male         | Female       | Total         |
|--|--|--------------|--------------|---------------|
| <b>Middle Management*</b>                | <b>persons</b>   | <b>10</b>    | <b>50</b>    | <b>60</b>     |
|  | <b>% Per total employee in senior management level</b> | <b>16.67</b> | <b>83.33</b> | <b>100.00</b> |
| <30 years old                            | persons  | 0            | 0            | 0             |
|  | % Per total employee in senior management level        | 0.00         | 0.00         | 0.00          |
| 30 – 50 years old                        | persons  | 5            | 33           | 38            |
|  | % Per total employee in senior management level        | 8.33         | 55.00        | 63.33         |
| > 50 years old                           | persons  | 5            | 17           | 22            |
|  | % Per total employee in senior management level        | 8.33         | 28.33        | 36.67         |
| <b>Middle Management*</b>                | <b>persons</b>   | <b>207</b>   | <b>694</b>   | <b>901</b>    |
|  | <b>% Per total employee in senior management level</b> | <b>22.97</b> | <b>77.03</b> | <b>100.00</b> |
| <30 years old                            | persons  | 17           | 71           | 88            |
|  | % Per total employee in senior management level        | 1.89         | 7.88         | 9.77          |
| 30 – 50 years old                        | persons  | 165          | 559          | 724           |
|  | % Per total employee in senior management level        | 18.31        | 62.04        | 80.36         |
| > 50 years old                           | persons  | 25           | 64           | 89            |
|  | % Per total employee in senior management level        | 2.77         | 7.10         | 9.88          |
| <b>Non-management</b>                    | <b>persons</b>   | <b>964</b>   | <b>4,890</b> | <b>5,854</b>  |
|  | <b>% Per total employee in senior management level</b> | <b>16.47</b> | <b>83.53</b> | <b>100.00</b> |
| <30 years old                            | persons  | 397          | 2,428        | 2,825         |
|  | % Per total employee in senior management level        | 6.78         | 41.48        | 48.26         |
| 30 – 50 years old                        | persons  | 490          | 2,251        | 2,741         |
|  | % Per total employee in senior management level        | 8.37         | 38.45        | 46.82         |
| > 50 years old                           | persons  | 61           | 192          | 253           |
|  | % Per total employee in senior management level        | 1.04         | 3.28         | 4.32          |
| Disabled/retired/<br>concession employee | persons  | 16           | 19           | 35            |
|  | % Per total employee in senior management level        | 0.27         | 0.32         | 0.60          |

**Note:**

- \* Senior Management includes hospital directors, deputy directors of hospitals, and directors of doctors.
- \* Middle Management includes department directors and associate directors.
- \* First-line Management includes managers, unit chiefs, and division chiefs.



## Employee's hours of training<sup>66</sup>

| Data   | Unit           | Male   | Female  | Total   |
|--|----------------|--------|---------|---------|
| Total hours of training                        | hour           | 14,027 | 104,149 | 118,176 |
| Average hours of training                      | hour/head/year | 13.74  | 16.08   | 15.68   |
| <b>Sort by employee category</b>               |                |        |         |         |
| Senior Management                              | hour           | 348    | 282     | 630     |
|  | hour/head/year | 10.53  | 47.00   | 16.14   |
| Middle Management                              | hour           | 380    | 1,384   | 1,764   |
| First-line Management                          | hour/head/year | 38.00  | 27.68   | 29.40   |
| Non-management                                 | hour           | 4,698  | 22,151  | 26,850  |
|  | hour/head/year | 22.70  | 31.92   | 29.80   |
| Sort by employment type                        | hour           | 8,602  | 80,332  | 88,933  |
| Nurses and nursing assistants                  | hour/head/year | 8.92   | 16.43   | 15.19   |
| <b>Medical Operation and Support Personnel</b> |                |        |         |         |
| Back-office Personnel                          | hour           | 5,757  | 68,259  | 74,016  |
| Total hours of training                        | hour/head/year | 31.63  | 23.24   | 23.74   |
| Average hours of training                      | hour           | 4,115  | 6,789   | 10,903  |
|  | hour/head/year | 6.08   | 3.74    | 4.38    |
| Sort by employee category                      | hour           | 6,639  | 19,026  | 25,665  |
|  | hour/head/year | 19.36  | 17.26   | 17.76   |

## Physician training hours and credits

| Data      | Unit             | Male | Female | Total |
|-----------|------------------|------|--------|-------|
| Physician | hour             | 462  | 220    | 682   |
|           | hour/head/year   | 0.50 | 0.23   | 0.37  |
|           | credit           | 0    | 0      | 0     |
|           | credit/head/year | 0    | 0      | 0     |

<sup>66</sup> GRI 404-1

## Employees receiving annual performance evaluations<sup>67</sup>

| Data  | Unit   | Male  | Female | Total |
|---|--------|-------|--------|-------|
| Total full-time employees that were evaluated | person | 775   | 3,650  | 4,425 |
|   | %      | 10.99 | 51.74  | 62.73 |
| <b>Sort by employee category</b>              |        |       |        |       |
| Senior Management                             | person | 13    | 6      | 19    |
|   | %      | 39.39 | 100.00 | 48.72 |
| Middle Management                             | person | 8     | 34     | 42    |
|   | %      | 80.00 | 68.00  | 70.00 |
| First-line Management                         | person | 184   | 591    | 775   |
|   | %      | 88.89 | 85.16  | 86.02 |
| Non-management                                | person | 570   | 3,019  | 3,589 |
|   | %      | 59.13 | 61.74  | 61.31 |

## New employee hires (excluding physicians)<sup>68</sup>

| Data                             | Unit   | Male  | Female | Total |
|----------------------------------|--------|-------|--------|-------|
| New employee hires               | person | 318   | 1,743  | 2,061 |
| Rate of full-time employee hires | %      | 31.39 | 36.72  | 35.78 |
| <30 years old                    | person | 195   | 1,224  | 1,419 |
|                                  | %      | 61.32 | 70.22  | 68.85 |
| 30 – 50 years old                | person | 107   | 476    | 583   |
|                                  | %      | 33.65 | 27.31  | 28.29 |
| > 50 years old                   | person | 16    | 43     | 59    |
|                                  | %      | 5.03  | 2.47   | 2.86  |

<sup>67</sup> GRI 404-3

<sup>68</sup> GRI 401-1



## Internal Recruitment (excluding physicians)<sup>69</sup>

| Data                               | Unit   | Male  | Female | Total |
|------------------------------------|--------|-------|--------|-------|
| Total internal recruitment         | person | 27    | 96     | 123   |
| Rate of total internal recruitment | %      | 2.67  | 2.02   | 2.14  |
| <30 years old                      | person | 4     | 34     | 38    |
|                                    | %      | 14.81 | 35.42  | 30.89 |
| 30 – 50 years old                  | person | 22    | 57     | 79    |
|                                    | %      | 81.48 | 59.38  | 64.23 |
| > 50 years old                     | person | 1     | 5      | 6     |
|                                    | %      | 3.70  | 5.21   | 4.88  |

## Turnover in 2024<sup>70</sup>

| Data   | Unit          | Male       | Female       | Total        |
|--|---------------|------------|--------------|--------------|
| <b>Total turnover*</b>                             | person        | 323        | 1,877        | 2,200        |
| Total turnover rate                                | person        | 31.89      | 39.54        | 38.19        |
| <30 years old                                      | %             | 159        | 1,227        | 1,386        |
|  | person        | 49.23      | 65.37        | 63.00        |
| 30 – 50 years old                                  | %             | 132        | 574          | 706          |
|  | person        | 40.87      | 30.58        | 32.09        |
| > 50 years old                                     | %             | 32         | 76           | 108          |
|  | person        | 9.91       | 4.05         | 4.91         |
| <b>Voluntary turnover</b>                          | <b>person</b> | <b>287</b> | <b>1,676</b> | <b>1,963</b> |
| Voluntary turnover rate of total employee turnover | %             | 88.85      | 89.29        | 89.23        |
| Voluntary turnover rate of total employee turnover | %             | 28.33      | 35.31        | 34.08        |
| <30 years old                                      | person        | 137        | 1,083        | 1,220        |
|  | %             | 47.74      | 64.46        | 62.15        |
| 30 – 50 years old                                  | person        | 119        | 517          | 636          |
|  | %             | 41.47      | 30.85        | 32.40        |
| > 50 years old                                     | person        | 31         | 76           | 107          |
|  | %             | 10.81      | 4.54         | 5.45         |

\*Include voluntary turnover and involuntary turnover (e.g., retirement, death, termination).

<sup>69</sup> GRI 404-2b

<sup>70</sup> GRI 401-1

## Complaints of human rights violations, discrimination, sexual assault, and harassment<sup>71</sup>

| Data   | Complaints related to employees | Complaints related to patients, customers, stakeholders, and business partners. |
|--|---------------------------------|---|
| Total number of complaints   | 0                               | 0   |
| Number of complaints that were investigated  | 0                               | 0   |
| Number of complaints that were remediated  | 0                               | 0   |
| Number of complaints that are remediated and results reviewed through routine internal management review processes | 0                               | 0   |
| Number of complaints is no longer subject to action  | 0                               | 0   |

## Environmental Dimension

### Environment Compliance

| GRI  | Performance Data  | Unit         | 2022            | 2023 | 2024 |
|------|---|--------------|-----------------|------|------|
| 2-27 | Number of violations of legal obligations/regulations               | case         | 0               | 0    | 0    |
|      | Number of fines/penalties related to the above                      | Million Baht | 0               | 0    | 0    |
|      | Environmental liability accrued at year-end                         | case         | 1 <sup>1/</sup> | 0    | 0    |
|      | Total number of non-monetary sanctions                              | case         | 0               | 0    | 0    |
|      | Total number of cases brought through dispute resolution mechanisms | case         | 0               | 0    | 0    |

**Note:** <sup>1/</sup> The nearby villages have voiced reservations. The environment is impacted by the ivy vines growing on top of the house next to the hospital fence. BCH successfully eliminated the ivy vines. The complaint was resolved on September 14, 2022, to the complainant's satisfaction.

### Energy Management Statistics<sup>72</sup>

| Performance Data                                 | Unit         | 2022 <sup>1/</sup> | 2023          | 2024          |
|--|--------------|--------------------|---------------|---------------|
| Total Energy Consumption within the Organization | kWh          | 11,737,275.76      | 59,309,000.00 | 56,728,311.05 |
|  | MWh          | 11,737.28          | 59,309.34     | 56,728.31     |
| Total Costs of Energy Consumption                | Million Baht | 41.94              | 279.47        | 249.50        |

**Note:** <sup>1/</sup> The scope of the report on Energy Consumption Statistics in 2022 covers the World Medical Hospital.

<sup>71</sup> GRI 406-1

<sup>72</sup> GRI 302-1, GRI 302-2, GRI 302-3, GRI 302-4

## Greenhouse Gas Emissions Statistics<sup>73</sup>

| Performance Data  | Unit                     | 2022         | 2023             | 2024             |
|---|--------------------------|--------------|------------------|------------------|
| Total Greenhouse Gas Emissions <sup>1/</sup>  | kgCO2eq                  | 7,593,151.01 | 2,967,246,000.00 | 2,405,927,841.00 |
|   | tCO2eq                   | 7,593.15     | 29,672.46        | 24,059.28        |
| Total Direct GHGs Emissions from Fuel Combustion (Scope 1) <sup>2/</sup>              | tCO2eq                   | 1,769.38     | NA               | 2,756.19         |
|   | % per Total GHG Emission | 23.30        | NA               | 11.46            |
| Total Indirect GHGs Emissions from Energy Purchased & Consumed (Scope2) <sup>2/</sup> | tCO2eq                   | 5,823.77     | 29,672.46        | 21,303.09        |
|   | % per Total GHG Emission | 76.70        | 100.00           | 88.54            |

**Note:** <sup>1/</sup> The report of GHG emissions scope 1 and scope 2 data are calculated by using the GHGs calculation tool in accordance with IPCC 2006.

<sup>2/</sup> The greenhouse gas Emission Factor refers to the Thailand Greenhouse Gas Management Organization (Public Organization) (<http://www.tgo.or.th/>).

## Water stress areas<sup>74</sup>

Analysis of Water Stress Risk Using the Aqueduct Water Risk Atlas Tool from the World Resources Institute for the Locations of all 15 Branch Hospitals and 2 Polyclinics.

| Hospital                                      | Water Stress |            |             |      |                |
|---|--------------|------------|-------------|------|----------------|
|   | Low          | Low-Medium | Medium-High | High | Extremely High |
| World Medical Hospital                        |              |            | X           |      |                |
| Kasemrad International Hospital Rattanatibeth |              |            |             | X    |                |
| Kasemrad International Hospital Aranyaprathet |              | X          |             |      |                |
| Kasemrad International Hospital Vientiane     |              | X          |             |      |                |
| Kasemrad Hospital Bangkae                     |              |            | X           |      |                |
| Kasemrad Hospital Sriburin                    |              | X          |             |      |                |
| Kasemrad Hospital Saraburi                    |              |            |             | X    |                |
| Kasemrad Hospital Prachachuen                 |              |            | X           |      |                |
| Kasemrad Hospital Mae Sai                     |              | X          |             |      |                |
| Kasemrad Sriburin Clinic Chiang Saen Branch   |              | X          |             |      |                |
| Kasemrad Hospital Chachoengsao                |              |            |             |      | X              |

<sup>73</sup> GRI 305-1, GRI 305-2

<sup>74</sup> GRI 303-1

| Hospital                         | Water Stress |            |             |      |                |
|----------------------------------|--------------|------------|-------------|------|----------------|
|                                  | Low          | Low-Medium | Medium-High | High | Extremely High |
| Kasemrad Hospital Prachinburi    |              |            |             |      | X              |
| Kasemrad Hospital Rattana Tibeth |              |            | X           |      |                |
| Kasemrad Hospital Ramkhamhaeng   |              |            |             |      | X              |
| Kasemrad Hospital Pathumthani    |              |            |             | X    |                |
| Karunvej Hospital Ayutthaya      |              |            |             | X    |                |

### Water Quality

| Indicator               | Result of measurement treatment | Water quality standards |
|-------------------------|---------------------------------|-------------------------|
| pH                      | compliance with the standard    | 5.0 – 9.0               |
| BOD <sub>5</sub>        | compliance with the standard    | 20                      |
| Suspended Solids (SS)   | compliance with the standard    | 30                      |
| Sulfide                 | compliance with the standard    | 1.0                     |
| Oil & Grease            | compliance with the standard    | 20                      |
| Residual Chlorine       | compliance with the standard    | Not specified           |
| Total Coliform Bacteria | compliance with the standard    | Not specified           |



## Water and Wastewater Management Statistics<sup>75</sup>

| Performance Data  | Unit           | 2022 <sup>1/</sup> |                   | 2023 <sup>1/</sup> |                   | 2024      |                   |
|---|----------------|--------------------|-------------------|--------------------|-------------------|-----------|-------------------|
|   |                | All Areas          | Water Stress Area | All Areas          | Water Stress Area | All Areas | Water Stress Area |
| <b>Total Water Withdrawal</b>   |                |                    |                   |                    |                   |           |                   |
| Third-party Water Source (e.g., municipal water suppliers)            |                |                    |                   |                    |                   |           |                   |
| • Fresh Water TDS ≤ 1,000 mg/L  | m <sup>3</sup> | 68,282             | 0                 | 75,953             | 0                 | 700,867   | 0                 |
| • Fresh Water TDS >1,000 mg/L   |                | 0                  | 0                 | 0                  | 0                 | 0         | 0                 |
| Total Water Withdrawal  | m <sup>3</sup> | 68,282             | 0                 | 75,953             | 0                 | 700,867   | 0                 |
| Total Water Consumption   | m <sup>3</sup> | 68,282             | 0                 | 75,953             | 0                 | 700,867   | 0                 |
|   | ML             | 68.28              | 0                 | 78.95              | 0                 | 70.09     | 0                 |
| Water Consumption Intensity   | m <sup>3</sup> | 0                  | 0                 | 0                  | 0                 | 0         | 0                 |
| <b>Total Water Discharge</b>  |                |                    |                   |                    |                   |           |                   |
| Third-party Water Source (e.g., municipal wastewater treatment plant) | m <sup>3</sup> | 0                  | 0                 | 0                  | 0                 | 0         | 0                 |
| Water Discharge ≤ 1,000 mg/L Total Dissolved Solids                   | m <sup>3</sup> | 0                  | 0                 | 0                  | 0                 | 0         | 0                 |
| Water Discharge > 1,000 mg/L Total Dissolved Solids                   | m <sup>3</sup> | 0                  | 0                 | 0                  | 0                 | 0         | 0                 |
| Total Water Discharge   | m <sup>3</sup> | 54,625             | 0                 | 59,746             | 0                 | 560,694   | 0                 |
| Third-party Water Source (e.g., municipal wastewater treatment plant) | m <sup>3</sup> | 0                  | 0                 | 0                  | 0                 | 0         | 0                 |

**Note:** <sup>1/</sup> The scope of the report on Water and Wastewater Management Statistics in 2022 covers the World Medical Hospital.